

BACKUP AND RESTORE

- Software, file and settings migrations using Windows Backup and Restore, Ghost & OSS
- Network-based backup and restore & Outlook .PST file backup and restore

DATABASE

- SQL and Salesforce database administration

HARDWARE

- Server build, install & repair: Super Micro 6015v-MT 1U & Dell PowerEdge 840 4U
- Desktop and Laptop building, installation and repair

LINUX

- Long term user and administrator, prior to graphical installers
- Command Prompt
- SSH: Secure Shell
- TTY: TeleTYpewriter protocol
- RDP: Remote Desktop Protocol
- Red Hat Enterprise Linux, CentOS, Ubuntu, Fedora, Linux Mint, Elementary OS, Knoppix, Mandriva, Puppy, Gentoo, Slax, Fuduntu, Raspbian, Debian, Arch, Slackware, SUSE, Peppermint and XBMC/Kodi.

NETWORKING

- Flash wired and wireless routers and access points (APs)
- Configure/install/administer wired and wireless routers & networks
- Installing DD-WRT, Tomato, OpenWRT, OpenSER open source firmware
- Resolve NAT and double NAT
- NAS
- QoS (VoIP); by protocol, port, MAC and IP address

SOFTWARE

- Beta testing and troubleshooting hardware and software
 - Microsoft, Republic Wireless, Moneyworks
- Office 365; Outlook (use and setup), Word, PowerPoint, Publisher & Excel; Project 2013

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VoIP/HOSTED VOICE

- PBX server administration
- VoIP phone setup; Polycom IP331, Cisco SPA303 & AVAYA
- ATA setup; Grandstream, Obihai & X100P.com JS200FX
- eFax, find me/follow me, voicemail transcription, extensions, DID, SIP trunking
- iPhone and Android SIP client setup
- QoS (VoIP); by protocol, port, MAC and IP address

VIRTUALIZATION

- VMWARE Workstation 12 Player & Pro
- Create, edit and administer virtual Windows, Mac and Linux-based servers & computers

WEB DESIGN

- CSS 3
- HTML 5
- JavaScript
- cPanel
- FTP Upload
- Self-hosted email: jeff@jeffreynord.com & other aliases
- Domain Name Registration and Renewal
- DNS Updates
- CloudFlare
- Web Administration
- Web Server Security; Phishing/Spear Phishing Prevention & SSL
- WordPress Admin
- Themes: HTML & WordPress
- Search Engine Optimization (SEO)
- Online Stores
- CRON jobs (Scheduled Tasks); Daily Backups